

UNITED NATIONS DISPUTETRIBUNAL

Case No.: UNDT/NY/2015/008

Judgment No.: UNDT/2015/095

Date: 14 October 2015

Original: English

Before: Judge Goolam Meeran

Registry: New York

Registrar: Hafida Lahiouel

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SECRETARY-GENERAL OF THE UNITED NATIONS

JUDGMENT

Case No. UNDT/NY/2015/008 Judgment No. UNDT/2015/095 the Tribunal directed Counsel and thep Aicant to attend a case management discussion ("CMD") on 29 September 2015. Among the issues dealt with at the CMD were: (i) proposed consolition of this case with another case involving the same selection exerci(Case No. UNDT/NY/2015/009, filed by Mr. Gaigbe-Togbe, also aP-4 level Population Affairs Officer); (ii) identification of the core issues ithis case; (iii) outstanding document disclosure requests; and (iv) page pation for a hearing on the merits.

5. By Orders No. 232 (NY/2015) and 250 (NY/2015), the Tribunal directed by consent that Sees No. UNDT/NY/2015/008 and No. UNDT/NY/2015/009 be subject to another for combined proceedings.

disposal. Accordingly, this judgent concerns only Case No. UNDT/NY/2015/008.

Facts

- 8. The contested P-5 post was advertised on 21 August 2013. The Applicant applied and was invited for written assessment. He scored 58 points on the written assessment. Thecesisful candidate scored 72 points.
- 9. Four candidates, including the Appaint, were invited for competency-based interviews. The Applicant winnsterviewed on 15 April 2014 by a panel of three members: Mr. Cohen (thee)th Chief, Population Studies Branch, Population Division), who chaired thelesetion panel; Ms. Perucci (the then Chief, Demographic Analysis Branch oppulation Division); and Ms. Tomita (Chief, Demographic and Sizal Statistics Branto, Statistics Division).
- 10. There was a conflict of evidence on whether the interviews were in person or by telephone. The Applicaretalled that the interviews were conducted in person, but Ms. Peruatbiought they was by telephone. However, nothing turns on this point as no procedural breaches were alleged in this respect.

panel members. She seemed to recarilemeing the draft of the Comparative Analysis Report, but did not see it its final version until shortly prior to the hearing. However, she confirmethat the Comparative Analysis Report was an accurate reflection of what waiscussed during the interview and of the panel's evaluation of the Applicant's answers.

- 13. The panel found that the successfandidate was the only person who met all the requirements. Accordingly, he was the only candidate recommended for the post.
- 14. After the panel finalized its assessment and before the Comparative Analysis Report was transmitted to toentral Review Board ("CRB") for its review and endorsement, the panel's assessment was transmitted to Mr. Wilmoth, Director, Population Dision, who was the hiring manager. Mr. Wilmoth testified that, upon receiving the panel's report and recommendation, he was surprised atptaleel's finding that the Applicant did not fully meet all the competencies of the post. After the panel made its recommendation, he spoke separately camendore than one occasion with two of the panel members, Mr. Cohen and Ms. Perucci. The panel members explained and justified the basis full assessment of the candidates, including the grounds upon which the gracluded that the Applicant did not meet all the competencies of the post. Mr. Wilmoth then conferred with the Executive Officer of DESA, who infromed him that, as the hiring manager, he should accept the panel's recommendation unless he had strong grounds to challenge it. Mr. Wilmoth stated that llowing his discussions with the panel members and based on their explanation reached the conclusion that the panel was not incorrect in its assessment and recommendation.
- 15. By memorandum dated 26 May 2014, Mr. Wilmoth informed the Under-Secretary-General, DESA, of thoutcome of the section process,

including that only one candidatewas recommended for the post. The memorandum stated:

I am aware that the recommendation of a single candidate is contrary to the standard procedure followed by DESA in filling job vacancies. Nevertheless, having reviewed the pool of candidates and the procedure followed by the review panel, it seems that an exception is well justified in this particular case. Please note that all qualified candidates were invited to take the written test; of those, only one succeeded in demonstrating the full set of competencies quired for this position.

In addition to the fair and thorough evaluation by the panel, this recommendation is guided by my personal familiarity with the work of [the successful maidate] over many years. He is a professional of the highestaliber, and his background and skills are especially well swid to the position in question. Given the highly specialized naturate the work, I believe there is no doubt that [the successstalndidate] is uniquely qualified to fill this vacancy.

- 16. By memorandum dated 1 August 20 Mar. Cohen, the chairperson of the selection panel, informed the RB of the selection process and of the panel's decision to recommend the ccessful candidate for the post. Attached to the memorandum was toemparative Analysis Report with the panel's assessment of the candidates' interviews.
- 17. Mr. Wilmoth testified that the CRB sent some comments, which was not uncommon as in Mr. Wilmoth's expected the CRB applied a high level of scrutiny when reviewing selections ports. Mr. Wilmoth could not recall what specific concerns were raised the CRB in relation to this selection process. No further evidence was adducted he hearing as to the nature of the CRB's enquires, but apparently those were in any event satisfied as the CRB approved the selection of the successful candidate.

Consideration

Alleged deficiencies in the selection process

22. The United Nations Appeals Tribunal has stated in a number of cases (see, e.g. *Zhao*, *Zhuang and Xie* 2015-UNAT-536) that, in matters related to selection procedures,

it is not the function of the Dispute Tribunalor indeed of this Tribunal, to take on the betantive role with which the interview panel was charged, even in situations where elements of that procedure have been impugned. The jurisdiction vested in the ispute Tribunal is to review alleged procedural deficiencies and if same are established then, by the application of the statutory remedy it deems appropriate in all the circumstates, rectify such irregularity or deficiency as may have been found.

- 23. One of the Applicant's principal cotentions is that he was unfairly treated during the interview and that the selection panel failed to properly carry out its functions. The Applicant allegetotat not all of the relevant follow-up questions were asked of him during the inview to elicit further information, especially if the panel was not saites with his responses. The Applicant stated, in particular, that whe he was answering the question about the competency of "maning performance", he was interrupted by Mr. Cohen, the Chairman of the panel, who said that it was "enough".
- 24. Ms. Perucci's evidence was to the that the Applicant provided an extensive answer the question about the competency of "managing performance", concentrating on his perience serving on the board of a condominium. She did not recall Mr. Cohen or any member of the panel unfairly or improperly interrupting the period turing the interview. Each candidate was allocated an equal prefriof time to answer questions and the panel tried not to exceed the time to each candidate. Ms. Perucci

stated that the example service on the conditionium board was fully explained by the Applicant but when the less did not demonstrate the competency of "managing perimingance" as required of UN staff in managerial positions.

25. The Tribunal observes that, geneyalselection panels should refrain from adopting an overly rigid and maw construction of the competency-based interview process and the assessment of relevant competencies. The Tribunal was concerned at the comment in the panel's Comparative Analysis Report to the effect that the plicant's reference to his experience serving on the board of a condominium response to the question on managing performance was "not relevant the panel should refrain

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the same department or office, a lateral move will normally involve a change in functions with or without a change of supervisor. When the supervisor remains the same, there will be a lateral move if the responsibiles are substantially different, for example, if there is a different area of responsibilities or a change in the department coefficient serviced by the staff member. A change in supervisor thout a change in functions does not represent a lateral move. ...;

. . .

Section 6

Eligibility requirements

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- 6.3 Staff members in the Profesional category shall have at least two prior lateral move syhich may have taken place at any level in that category, before being eligible to be considered for promotion to the P-5 level, subject to the following provisions[.]
- 36. The successful candidate's first move at the P-4 level took place in April 2009, when his post was redeployfeourn the Estimates and Projections Section ("EPS") to the Population PoylicSection ("PPS") of the Population Division. This redeployment (and relaterable) was formalized by an internal DESA memorandum dated 22 April 2009e thubject line of the memorandum was "Redeployment of post ... and seeignment of [staff]". The successful candidate's second move took eeff on 19 April 2010, when he was reassigned from PPS to EPS. This move was formalized by an internal DESA memorandum dated 22 March 2010; thubject line of the memorandum was "Reassignment of staff within the Population Division".
- 37. Surprisingly, the parties did not seek to adduce any evidence at the hearing regarding the issue of the cessful candidate's lateral moves. Therefore, the Tribunal itseft to draw its own corlusions on the basis of its best efforts at construing the documents.

- 38. From the record before the Tribunal, it appears that the successful candidate's functions did in fact other when his post was redeployed from EPS to PPS in 2009. When he was reassigned again in 2010 from PPS to EPS, his functions changed again, largely netween to what theywere prior to 2009.
- 39. However, the issue of the lateral moves is complicated by the fact that the successful candidate's movine April 2009 was done by way of redeployment of his post from EPS PROPS. Thus, when he was moved from PPS to EPS one year later in April 2011 OHRM's point of view he was not going back to PPS, as his post was no longerer, but was rather assigned to PPS laterally from EPS. This wouldean that his assignment to PPS in April 2010 was a new lateral move asincluded a change of functions as compared to his functions with PTS, where his post was now based.
- 40. The Tribunal also notes that sec. 1Sdf/Al/2010/3 statethat "a lateral move will *normally* involve a change in function with or without a change of supervisor" (emphasis added), which dicates a certain degree of discretion left to the Administration in assessing the the conditions for recording of a lateral move have been satisfied.
- 41. OHRM found that the successful caddatic satisfied the required two lateral moves needed for a promotition the P-5 level. On the documents before the Tribunal, the Applicant has not persuaded the Tribunal that OHRM's determination was erroneous.
- 42. The Applicant submitted that the discrepancy in the dates of the memoranda formalizing the successicandidate's lateral moves and the dates on which the moves becamfective indicated some impropriety. No evidence was introduced, however, stoggest that this indeed was due to some impropriety rather than administive delay or inefficiency. The lateral moves were recorded several years ptriothe selection excise in question,

which renders it highly unlikely that the snoves were made in the conferring an unjustified benefit oprivilege on the successful candidate in the context of this selection exercises ased on the record, management of DESA had programmatic reasons for the testeral moves, although it has to be acknowledged that it gave is to understandable suspicion on the part of the Applicant.

- 43. The Tribunal was concerned at the allegation that the successful candidate did not possess the two teral moves as required under ST/AI/2010/3. It is understoodable that the lack of absolute clarity about the successful candidate's eligibility nay have given rise to suspicion on the Applicant's part, particularly consciring that the Applicant was not placed on the list of recommended candidates pite his very good performance record and his prior service as Officien Charge of his Section. However, on the evidence before it, the Tribunal is not persuade there was impropriety in connection with the successful cathodie's record of lateral moves.
- 44. Finally, whether or not the successful candidate had two lateral m

candidate. However, not without somesitimation, the Tribunal concluded that, taking into account the Applicant's eximice that the interview record was more or less a fair summary, as well. Wilmoth's searching questions of the panel members, Mr. Wilmoth acte ithin the ambit of his responsibilities and judgment in endorsing the panel's recommendations.

- 46. Some staff members may have conseabout the use of competencybased interviews, particularly the right plication of the interview guidelines. However, competency-based interviews an integral part of the selection process in the Organization. Applicationt bis interview method is an attempt to implement, insofar as it is possible to do so, a selection process that is free from bias and subjectivity. However, intiews are not a robotic exercise and some degree of flexibility during theterview is not only allowed but should be encouraged, provided it does not fairly favour or disadvantage any specific candidate and that it is within the permissible boundaries of a legitimate and necessary procedure to assess fairly and properly whether a candidate satisfies a particular competerAbove all, the tak of the panel is to identify suitable candidates who mebe highest standards of efficiency, competence and integrity as required by \$01.3 of the Charter of the United Nations. In making these assessments ciefe panels must take into account proper factors and disregardelevant considerations.
- 47. It is also important to keep in mind that even if a candidate is not successful in a particular interview selection process, it should not be viewed as a reflection of his or her verall competence and performance as a staff member. In this particular casheere is no doubt that the Applicant is regarded highly as a staff member, as reflected in his performance reports and in the evidence of the Director of the Population Division. It is hoped that the detailed examination of this selection exercise will have given the Applicant valuable insights into the way the promotion system is intended

to work, so as to benefit him and outsnewith respect to future promotion opportunities.

Conclusion

- 48. The Tribunal is satisfied, from the decumentary and oral evidence, that the Applicant was given full and fair consideration and that it is not for the Tribunal to substitute its judgment for that of the selection panel and the hiring manager.
- 49. The application fails and is dismissed.

(Signed)

Judge Goolam Meeran

Dated this 14 day of October 2015

Entered in the Register on thisthleay of October 2015

(Signed)

Hafida Lahiouel, Registrar, New York