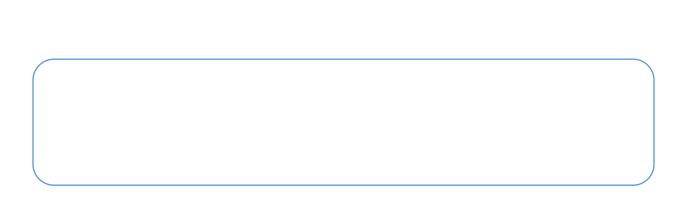
CONTENTS

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FOREWORDYTHE UNITED NATIONS OMBUDSMAN

In the ever-evolving landscape of global diplomacy and cooperation, the United Nations stands as a symbol of unity and shared aspirations. For over seven decades,

KEY FACTS



HOW YOUANMAKE A DIFFERENCE

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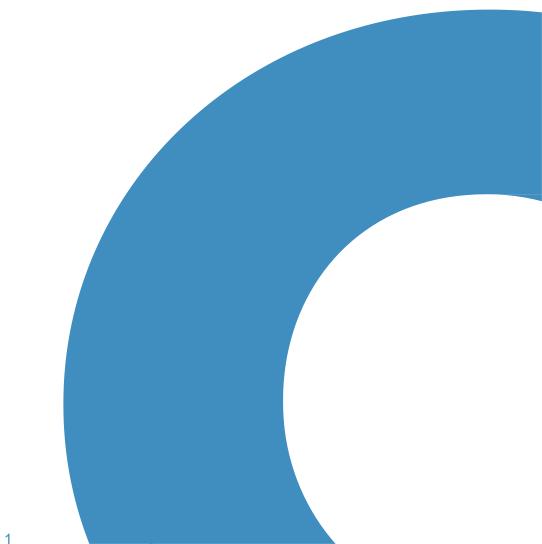


COMMUNICATION MATERIAL

Talking points

x I am pleased to announce my endorsement, as Head of Entity, S J XILRIJS V Q E P * M V W X % approach for the resolution of workplace conflicts.

X X



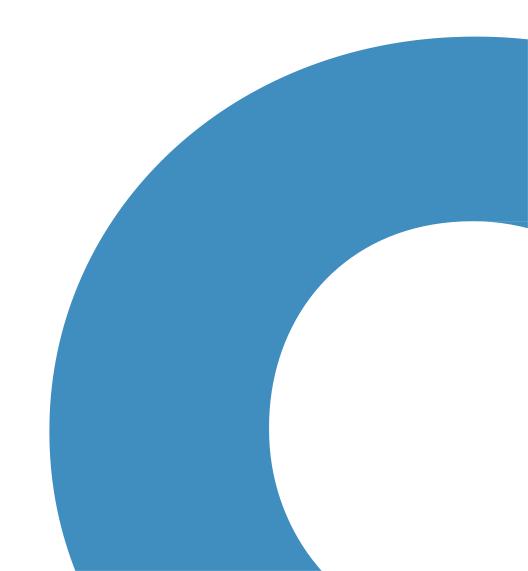
Sample messaging to personnel

a) Email

Subject: Embrace "Informal First" for Conflict Resolution in the Workplace

Dear colleagues,

As an Informal First Champion, I am writing to inform you about the "Informal First" approach, a powerful way for resolving conflicts within our Organization. This approach empowers us to address conflicts at their initial stages through open and honest communication.



UNOMS WORKSHOPS AND PRESENTATION

The following workshops and presentations



